

Dr. APJ ABDUL KALAM GOVT. COLLEGE

(SILVASSA COLLEGE)

College of Arts, Commerce & Science

(Affiliated with Gujarat University, Ahmedabad) (College Code: 509)

Dadra and Nagar Haveli Ucchha Shikshya Samiti, Silvassa

Silvassa-396230.

dnh.sihl2011@gmail.com

No.EDN/SC/Housekeeping/2013/337/Vol-III/47671

Date: 27/11/2019

E- Tender Notice

Principal, Dr. APJ Abdul Kalam Govt. College, Dadra & Nagar Haveli Ucchha Sikshya Samiti, Silvassa invites On-Line Tenders on <http://dnhtenders.gov.in> website of UT Administration of Dadra and Nagar Haveli for hiring Housekeeping Services for the college from the reputed housekeeping service providers as per the schedule mentioned below:-

Sr. No	Name of Item	Tender ID No.	Earnest Money (Rs.)	Tender Fees Non refundable	Time Limit
1	2	3	5	6	7
1	Hiring of Housekeeping Services for the college	2019_UTDNH_4354_1	Rs.60,000/-	Rs.1000/-	365 days
Online downloading of Tender Documents			Up to 19/12/2019, 12:00 Hrs		
On line submission of Tender			On 19/12/2019, 13:00 Hrs		
On line opening of Technical Bid			On 21/12/2019, 12:00 Hrs		
On line opening of Price Bid			On 23/12/2019, 12:00 Hrs		
Physical submission fees, EMD and other documents etc. in hard copy in the office of the tender inviting authority by RPAD/ Speed Post./ Courier, However, Tender Inviting Authority shall not be responsible for any postal delay or loss of documents. The said documents can also be deposited in the office of the undersigned. On or before Dt:- 20/12/2019 up to 14:00 Hrs.			On or before 20/12/2019 14:00 Hrs		
Bidders have to submit price bid and Technical bid in Electronic Format on http://dnhtenders.gov.in website till the date and time for submission. Price Bid in Physical format shall not be accepted in any case.					
The Tender Inviting Authority reserves the right to accept or reject any or all the tender received without assigning any reasons thereof.					
Bidder shall have to post their queries on E-mail Address: dnh.sihl2011@gmail.com on or before 18/12/2019 up to 13:00 hrs					
In case bidder needs any clarification for participating in online tender, they can contact the following:- 24 x 7 Free Help Desk Number:- 1800 3070 2232. Mobile No.07878007972/7					

Principal
Dr. APJ Abdul Kalam Govt. College
Silvassa

Copy to:-

1. The Chief Publicity Officer, Dadra & Nagar Haveli, Silvassa for publishing it in one leading widely circulated news paper in adjoining States of Gujarat and Maharashtra.
2. The Director (Information & Technology), Dadra & Nagar Haveli, Silvassa for displaying it on the official website of DNH i.e. www.dnh.nic.in
3. Guard File.

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NIT FOR OUTSOURCING OF SANITATION AND HOUSEKEEPING SERVICES

INSTRUCTIONS TO BIDDERS

1. GENERAL:-

The present tender is being invited for Sanitation and Housekeeping Services under which the contractor shall provide uniformed trained personnel and will use its best endeavours to provide sanitation and housekeeping of the building, equipments, materials, as specified in the SCOPE OF WORK, in Dr. APJ Abdul Kalam Govt. College, Silvassa, UT of D&NH

2. ELIGIBLE BIDDERS:-

1. All agencies who are providing similar kind of services for at least last five consecutive years and having annual average turnover of Rs.1 Crore (Rupees One Crore) (during the last three financial years in the books of accounts).
2. The bidder should have the experience of completion of similar works in any of the Colleges/Autonomous Institutions/Universities/Public Sector Undertakings of the Government of India or UT of D&NH or any other State Government or Public Sector Banks or Local Bodies/Municipalities as follows:-
 - a. Three similar completed works costing not less than Rs.9,56,000/- (Rupees Nine Laths Fifty Six Thousand); or
 - b. Two similar completed works costing not less than Rs.11,95,000/- (Rupees Eleven Laths Ninety Five Thousand); or
 - c. One similar completed work costing not less than Rs.15,53,000/- (Rupees Fifteen Laths Fifty Three Thousand).
3. Agency shall be ISO 9001: 2008 Certified

3. QUALIFICATION OF THE BIDDERS:-

1. The Bidder, to qualify for award of contract, shall submit a power of attorney authorizing the signatories of the bid to commit each member of the Partnership/Consortium/Joint venture.
 - a. Memorandum of Understanding shall be provided in case the Bidder comprises of Joint venture/Consortium/Partnership.
 - b. Nomination of one of the members of the partnership, consortium or joint venture to be in charge and this authorization shall be covered in the power of attorney signed by the legally authorized signatories of all members of consortium/joint venture/partnership firm;
 - c. Details of the intended participation by each member shall be furnished with complete details of the proposed division of responsibilities and corporate relationships among the individual members.
2. The bidder shall submit full details of his ownership and control or, if the Bidder is a partnership, joint venture or consortium, full details of ownership and control of each member thereof.

3. Bidder or members of a partnership, joint venture or consortium shall submit a copy of PAN card no. under Income Tax Act.
4. Bidder must submit copies of all documents required, duly self-attested, along with technical bid of the tender.
5. Each Bidder (each member in the case of partnership firm/joint venture/consortium) or any associate is required to confirm and declare with his bid that no agent, middleman or any intermediary has been, or will be, engaged to provide any services, or any other item or work related to the award and performance of this contract. They will have to further confirm and declare that no agency commission or any payment which may be construed as an agency commission will be paid and that the tender price will not include any such amount. If the college subsequently finds to the contrary, the College reserves the right to declare the Bidder as non-compliant and declare any contract if already awarded to the Bidder to be null and void.
6. Canvassing or offer of an advantage or any other inducement by any person with a view to influencing acceptance of a bid will be an offence under Laws of India. Such action will result in the rejection of bid, in addition to other punitive measures.

4. ONE BID PER BIDDER:-

Each bidder shall submit only one tender either by himself or as a partner in joint venture or as a member of consortium. If a bidder or if any of the partners in a joint venture or any one of the members of the consortium participate in more than one bid, the bids are liable to be rejected.

5. COST OF BID:-

The bidder shall bear all costs associated with the preparation and submission of his bid and the College will in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tender process.

6. VISIT TO COLLEGE:-

The bidder is required to provide sanitation and housekeeping services to this College and is advised to visit and acquaint himself with the area and operational system. The costs of visiting shall be borne by the bidder. It shall be deemed that the contractor has undertaken a visit to the College Campus and is aware of the operational conditions prior to the submission of the tender documents.

7. TENDER DOCUMENTS:-

7.1. Contents of Tender Documents.

1. The Tender Invitation Document has been prepared for the purpose of inviting tenders for providing Sanitation and Housekeeping Services. The Tender document comprises of:
 - (a) Notice of Invitation of Tender.
 - (b) Price Bid.
 - (c) Terms and Conditions.
 - (d) Tender form for providing housekeeping services(Annexure-I)
 - (e) Scope of Work (Annexure-II)
 - (f) Details of area to be cleaned (Annexure-III)
 - (g) Check list for Pre-qualification Bid (Annexure-IV)
 - (h) Check list for Technical Evaluation (Annexure-V)
 - (i) Undertaking (Annexure-VI)
 - (j) Format of Agreement (Annexure-VII)
2. The bidder is expected to examine all instructions, Forms, Terms and Conditions in the Tender document. Failure to furnish all information required by the Tender document or submission of

a tender not substantially responsive to the Tender document in every respect will be at the bidder's risk and may result in rejection of his bid.

3. The bidder shall not make or cause to be made any alteration, erasure or obliteration to the text of the Tender document.

7.2. CLARIFICATION OF TENDER DOCUMENT:-

1. The bidder shall check the pages of all documents against page number given in indexes and, in the event of discovery of any discrepancy or missing pages the bidder shall inform the Office of the college.
2. In case the bidder has any doubt about the meaning of anything contained in the Tender document, he shall seek clarification from the Office of college not later than one weeks before submitting his bid. Any such clarification, together with all details on which clarification had been sought, will be copied to all bidders without disclosing the identity of the bidder seeking clarification. All communications between the bidder and the College shall be carried out in writing.
3. Except for any such written clarification by the College, which is expressly stated to be an addendum to the tender document issued by the Office of the college, no written or oral communication, presentation or explanation by any other employee of the College shall be taken to bind or fetter the College under the contract.

8. PREPARATION OF BIDS:-

8.1. Language.

The bids and all accompanying document shall be in English or in Hindi or in Gujarati. In case any accompanying documents are in other languages, it shall be accompanied by an English translation. The English version shall prevail in matters of interpretation.

8.2. Documents Comprising the Bid.

Tender document issued for the purposes of tendering as described in Clause 7.1 and any amendments issued shall be deemed as incorporated in the Bid.

1. The bidder shall, on or before the date given in the Notice Inviting Tender, submit his bid **through e-tendering**. The bidder shall submit the technical bid scanned copy online and also in sealed envelopes clearly marked with the name of the Tender.
2. One copy of the Tender document and Addenda, if any, thereto with each page signed and stamped shall be attached to acknowledge the acceptance of the same.
3. These shall be addressed to the college at the address given in the Tender document.
4. The Bidder (each member in case of joint venture/consortium/partnership firms) shall furnish the details regarding total number of works, as stated in Clause 2.2(a)(b) and(c), completed in preceding five years, which were similar in nature and complexity as in the present contract requiring supply of trained man power to provide Sanitation and housekeeping Services.

8.3. BID PRICES:-

1. Bidder shall quote the **rates on the basis of rates per square metre** in Indian Rupees for the entire contract on a 'single responsibility' basis such that the Tender price covers contractor's all obligations mentioned in or to be reasonably inferred from the Tender document in respect of the Sanitation and housekeeping Services at Dr. APJ Abdul Kalam Govt. College, Silvassa. This includes all the liabilities of the contractor such as cost of uniform and identity cards of personnel deployed by the contractor and all other statutory liabilities (like Minimum Wages, ESI, PF contributions, service charges, all kinds of taxes etc.) which should be clearly stated by the contractor.

2. Conditional bids/offers will be summarily rejected.

8.4. FORM OF BID:-

The Form of Bid shall be completed in all respects and duly signed and stamped by an authorized and empowered representatives of the Bidder. If the Bidder comprises a partnership firm, consortium or a joint venture, the Form of Bid shall be signed by a duly authorized representative of each member of participant thereof. Signatures on the Form of Bid shall be witnessed and dated. Copies of relevant power of attorney shall be attached.

8.5. Currencies of Bid and Payment:-

The Bidder shall submit his price bid/offer in Indian Rupees and payment under this contract will be made in Indian Rupees.

8.6. Duration of Contract:-

The contract shall be valid initially for one year and the College reserves the right to curtail or to extend the validity of contract on the same rates and terms and conditions for such period as may be agreed to, but not beyond three years.

8.7. BID SECURITY:-

1. The contractor shall deposit Bid Security (Earnest Money Deposit) for an amount of Rs.60,000/- (Rupees Sixty Thousand only) in the form of an Account Payee DD, Fixed Deposit Receipt from a Nationalized bank, in favour of '**DR.APJ ABDUL KALAM GOVT. COLLEGE**' payable at Silvassa. The Bid Security will remain valid for a period of forty-five days beyond the final bid validity period. Bid securities of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and latest on or before the 30th day after the award of the contract.
2. Any Tender not accompanied by Bid Security shall be rejected.
3. Bid security of the successful bidder shall be returned on receipt of Performance Security by the College and after signing the agreement.
4. Bid Security shall be forfeited if the bidder withdraws his bid during the period of Tender validity.
5. Bid Security shall be forfeited if the successful bidder refuses or neglects to execute the Contract or fails to furnish the required Performance Security within the time frame specified by the College.

8.8. Format and Signing of Bid:-

1. The bidder shall submit one copy of the Tender document and addenda, if any, thereto, with each page of this document signed and stamped to confirm the acceptance of the terms and conditions of the tender by the bidder.
2. The documents comprising the bid shall be typed or written in indelible ink and all pages of the bid shall be signed by a person or persons duly authorized to sign on behalf of the bidder. All pages of the bid, where entries or amendments have been made, shall be signed by the person or persons signing the bid.
3. The bid shall contain no alterations, omissions or additions except those to comply with instruction issued by the College, or are necessary to correct errors made by the bidder, in which case such corrections shall be initiated/signed and dated by the person or persons signing the bid.

9. Submission of Bids:-

1. The bidder shall submit the Technical Bid in a separate sealed cover. The Price Bid/ Financial Bid should be submitted through Online at <http://dnhtenders.gov.in>.

2. The sealed cover of Technical Bid should consist of the following documents:-
 - a. Bid Security (Earnest Money Deposit) for an amount of Rs.60,000/- (Rupees Sixty Thousand only) in the form of an Account Payee DD, Fixed Deposit Receipt from a Nationalized bank, in favour of '**DR.APJ ABDUL KALAM GOVT. COLLEGE**' payable at Silvassa
 - b. Self attested one recent passport size photograph(s) of the authorized person(s) of the firm/agency with name, designation, Office/Residential address and office Telephone numbers, whether the bidder is a sole proprietor/partnership firm and if partnership firm, names addresses and telephone numbers of Directors/Partners also;
 - c. Self attested copy of PAN No. card under Income Tax Act;
 - d. Self attested copy of GST Registration;
 - e. Self attested copy of Valid Registration No. of the Agency/Firm;
 - f. Self attested copy of valid Provident Fund Registration Number;
 - g. Self attested copy of valid ESI Registration Number;
 - h. Self attested copy of valid Licence and Number under Contract Labour Act and under any other Acts/Rules;
 - i. Proof of Average Annual turnover as stated in Clause 2.1 supported by audited Balance Sheet;/C.A Certified.
 - j. Proof of experience as stated in Clause 2.2.(a), (b) and (c) supported by documents from the concerned organizations;
 - k. Duly filled and signed Annexures-V, VI and VII.
3. All the sealed covers shall be addressed to the Principal, Dr. APJ Abdul Kalam Govt. College, Silvassa and submit in the office of the Principal..
4. The tender shall remain valid and open for acceptance for a period of 120 days from the last date of submission of tender.

9.2 Late and Delayed Tenders:-

1. Bids must be received in the College at the address specified above not later than the date and time stipulated in the NIT. The College may, at its discretion, extend the deadline for submission of bids in which case all rights and obligations of the College and the Bidder will be the same.
2. Any bid received by the College after the deadline for submission of bids, as stipulated above, shall not be considered and will be returned unopened to the bidder.

10.1 Bid Opening and Evaluation:-

1. The authorized representatives of the College will open the Prequalification/ Technical Bids in the presence of the Bidders or of their representatives who choose to attend at the appointed place and time.
2. The bid of any bidder who has not complied with one or more of the conditions will be summarily rejected.
3. Conditional bids will also be summarily rejected.
4. Financial bids of only the technically qualified bidders will be opened for evaluation in the presence of qualified bidders or their representative if any.

10.2 Right to accept any Bid and to reject any or all Bids:-

1. The Dr. APJ Abdul Kalam Govt. College, Silvassa, UT of D&NH is not bound to accept the lowest or any bid and may at any time by notice in writing to the bidders terminate the tendering process.

2. The Dr. APJ Abdul Kalam Govt. College, Silvassa, UT of D&NH, may terminate the contract if it is found that the agency is black listed on previous occasions by the any of the Colleges/Institutions/Local Bodies/Municipalities/Public Sector Undertakings, etc.
3. The Dr. APJ Abdul Kalam Govt. College, Silvassa, UT of D&NH, may reject the Bid in the event that the Bid is accepted but the successful bidder fails to furnish the Performance Security or fails to execute the contract agreement.

11.1 Award of Contract:-

1. The Dr. APJ Abdul Kalam Govt. College, Silvassa, UT of D&NH, will award the contract to the successful evaluated bidder whose bid has been found to be responsive and who is eligible and qualified to perform the contract satisfactorily as per the terms and conditions incorporated in the bidding document.
2. The Dr. APJ Abdul Kalam Govt. College, Silvassa, UT of D&NH, will communicate the successful bidder by facsimile confirmed by letter transmitted by Registered post that his bid has been accepted. This letter (hereinafter and in the condition of contract called the “Letter of Offer”) shall prescribe the amount which College will pay to the contractor in consideration of the execution of work/services by the contractor as prescribed in the contract.
3. The successful bidder will be required to execute a contract agreement in the form specified in Annexure-VII within a period of 30 days from the date of issue of Letter of Offer.
4. The successful bidder will have to pay within 10 days from the date of demand an amount equal to 10% of the total value of the contract amount as security deposit in the form of an Account Payee DD, Fixed Deposit Receipt from a Nationalized bank in favour of **‘DR.APJ ABDUL KALAM GOVT. COLLEGE’** payable at Silvassa. The Performance Security shall remain valid for a period of sixty days beyond the date of completion of all contractual obligations. In case the contract period is extended further, the validity of Performance Security shall also be extended by the contractor accordingly.
5. Failure of the successful bidder to comply with the requirements of above clauses shall constitute sufficient grounds or the annulment of the award and forfeiture of Bid Security.

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TERMS AND CONDITIONS OF CONTRACT

1. The execution of cleaning and housekeeping will be with suitable and uniformed hygiene specialist with mechanized equipments, wherever required, and wet mopping.
2. The cleaning and housekeeping works are to be carried out as per international norms/standards and in such manners that all premises always look neat and clean.
3. The manpower engaged should be trained in management of waste also so that waste disposal is carried out in totally sealed manner without affecting the environment as per pollution control directions.
4. It will be the sole responsibility of the contractor that the men engaged are trained and the College will not be liable for any mishap, directly or indirectly.
5. All the consumables and disposables required for cleaning and housekeeping will be provided by the Contractor.
6. Mechanized equipments, wherever required, will be procured by the contractor.
7. The cleanliness will be periodically checked by the Principal of the college or any person authorized by him based on certain objective criteria which are decided to measure level of cleanliness and the contractor has to abide by those criteria. These are as follows:
 - (i) Shine level, presence of dust, pan and gutkha stains, spillage of water or other liquids, bird droppings etc. on floors, tiled walls, doors, windows or stairs, etc.;
 - (ii) Dust or cobwebs etc. on roof, Wall, window grills etc.;
 - (iii) Finger or palm marks, dust and gutkha stain on glass panes of windows or doors and mirrors;
 - (iv) Dirt marks, dust, dryness and odour in Wash-basin, WC Seats, floors etc. in toilets/bathrooms.
 - (v) Tables, Desks, Chairs, Boards etc. in all Classrooms.
8. (a) In case any of contractor's personnel(s) deployed under the contract is (are) absent, a penalty equal to double the wages of number of sanitation staff/supervisors absent on that particular day shall be levied by the College and the same shall be deducted from the contractor's bills.
 - (b) In case any of contractor's personnel deployed under the contract fails to report in time and contractor is unable to provide suitable substitute in time for the same it will be treated as absence and penalty as mentioned in point 8(a) shall be levied.
 - (c) In case any public complaint is received attributable to misconduct/misbehaviour of contractor's personnel, a penalty of Rs.500/- for each such incident shall be levied and the same shall be deducted from contractor's bill. Further the concerned contractor's personnel shall be removed from the system immediately.
 - d. In case the contractor fails to commence/execute the work as stipulated in the agreement or unsatisfactory performance or does not meet the statutory

requirements of the contract, Principal Employer reserves the right to impose the penalty as detailed below:-

1. 20% of cost of order/agreement per week, upto four weeks delays.
2. After four weeks delay the College may cancel the agreement and get this job to be carried out preferably from other agency from open market. The difference, if any, will be recovered from the defaulter contractor and also shall be black listed for a period of four years from participating in such type of tender and his earnest money/security deposit may also be forfeited, if so warranted.
9. If cleanliness is not observed upto the satisfaction of the College, a penalty of a minor fine of Rs.2,000/- per day or a major fine of Rs.5,000/- per day will be imposed on the contractor depending on the objective criteria as above.
10. Minimum number of trained manpower including the Supervisory staff required to do the work has to be specified by the contractor in technical bid of the tender.
11. The College reserves the right to cancel or reject all or any of the tender without assigning any reason.
12. Any act on the part of the tenderer to influence anybody in the College is liable to rejection of his tender.
13. Every employee so engaged by the contractor shall wear uniform and a badge wearing his/her name, while on duty. The said uniform and badge shall be provided by the contractor at his own cost.
14. The staff engaged by the contractor shall be available all the time as per their duty roster and they shall not leave their place of duty without the prior permission of the authorized officer of the College. Adequate supervision will be provided to ensure correct performance of the said sanitation services in accordance with the prevailing assignment instructions agreed upon between the two parties. In order to exercise effective control & supervision over the staff of the Contractor deployed, the supervisory staff will move in their areas of responsibility.
15. The contractor shall be responsible to provide immediate replacement to take place of any staff engaged by him, who is not available for duty at the place of posting and such other additional staff as may be required for additional area for which prior information have been given.
16. The contractor shall abide by and comply with all the relevant laws and statutory requirements covered under Labour Act, Minimum Wages and (Contract Labour (Regulation & Abolition Act 1970), EPF etc. with regard to the personnel engaged by him for sanitation works. It will be the responsibility of the contractor to provide details of manpower deployed by him, in the College and to the Labour department.
17. The contractor shall be liable and responsible to provide all the benefits viz. Provident Fund, ESI, Bonus, Gratuity, Leave, etc. to the staff engaged by him. As far as EPF is concerned, it shall be the duty of the Contractor to get PF code number allotted by RPFC against which the PF subscription, deducted from the payment of the personnel engaged and equal employer's amount of contribution should be deposited with the respective PF authorities within seven days of close of every month. Giving particulars of the employees engaged for the sanitation works, is required to be submitted to the College. In any eventuality, if the contractor failed to remit employee/employer's contribution towards PF subscription etc. within the stipulated time, the College is entitled to recover the equal amount from any money due or accrue to the Contractor under this agreement or any other contract and will be deposited with RPFC on behalf of the contractor.

18. The College shall have the right to ask for the removal of any person of the contractor, who is not found to be competent and orderly in the discharge of his duty.
19. The contractor shall not engage any sub-contractor or transfer the contract to any other person in any manner.
20. The antecedents of staff deployed shall be got verified by the contractor from local police authority and an undertaking in this regard to be submitted to the College and College shall ensure that the contractor complies with the provisions.
21. The Contractor will maintain a register on which day to day deployment of personnel will be entered. This will be countersigned by the authorized official of the College. While raising the bill, the deployment particulars of the personnel engaged during each month, shift wise, if any, should be shown. The Contractor has to give an undertaking (on the format), duly countersigned by the concerned official of the College, regarding payment of wages as per rules and laws in force, before receiving the 2nd payment onwards.
22. All liabilities arising out of accident or death while on duty shall be borne by the contractor.
23. The contractor and its staff shall take proper and reasonable precautions to preserve from loss, destruction, waste or misuse the areas of responsibility given to them by the College and shall not knowingly lend to any person or company any of the effects of the College under its control.
24. The sanitation staff engaged by the contractor shall not accept any gratitude or reward in any shape.
25. The contractor shall be responsible to maintain all property and equipment of the College entrusted to it. Any damage or loss caused by contractor's persons to the College in whatever shape would be recovered from the contractor.
26. The personnel supplied have to be extremely courteous with very pleasant mannerism in dealing with the Staff/visitors, especially with female staff/visitors and should project an image of utmost discipline. The College shall have right to have any person moved in case of patient/staff/visitor complaints or as decided by representative of the College if the person is not performing the job satisfactorily or otherwise. The contractor shall have to arrange the suitable replacement in all such cases.
27. The payment would be made at the end of every month based on the actual shift manned/operated by the personnel supplied by the contractor and based on the documentary proof jointly signed by the representative of the College and the contractor/his representative/personnel authorized by him. No other claim on whatever account shall be entertained by the College.
28. That in the event of any loss occasioned to the College, as a result of any lapse on the part of the contractor which will be established after an inquiry conducted by the College, the said loss can claim from the contractor up to the value of the loss. The decision of the Principal will be final and binding on the contractor.
29. The contractor shall abide by and comply with all the relevant laws and statutory requirements covered under various laws such as Labour Act, Minimum Wages Act, Contract Labour (Regulation and abolition) Act, EPF, ESI and various other Acts as applicable from time to time with regard to the personnel engaged by the contractor for the College.
30. The College may direct the contractor, to have any person removed that is considered to be undesirable or otherwise and similarly Contractor reserves the right to change the staff with prior intimation to the College.

31. The contractor will deploy supervisors as per the need given by the College. The supervisor shall be required to work as per the instructions of College.
32. The contractor shall ensure that its personnel shall not at any time, without the consent of the College in writing divulge or make known any trust, accounts matter or transaction undertaken or handled by the College and shall not disclose to any information about the affairs of College. This clause does not apply to the information, which becomes public knowledge.
33. Any liability arising out of any litigation (including those in consumer courts) due to any act of contractor's personnel shall be directly borne by the contractor including all expenses/fines. The concerned contractor's personnel shall attend the court as and when required.

34. Force Majeure:-

If at any time during the currency of the contract, either party is subject to force majeure, which can be termed as civil disturbance, riots, strikes, tempest, acts of God etc. which may prevent either party to discharge the obligation, the affected party shall promptly notify the other party about the happening of such an event. Neither party shall by reason of such event be entitled to terminate the contract in respect of such performance of their obligations. The obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. The performance of any obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. If the performance of any obligation under the contract is prevented or delayed by reason of the event beyond a period mutually agreed to, if any, or seven days, whichever is more, either party may at its option terminate the contract.

35. The contractor shall deploy his personnel only after obtaining the approval of Principal duly submitting curriculum vitae (CV) of these personnel, the College shall be informed at least one week in advance and contractor shall be required to obtain the College's approval for all such changes along with their CVs.
36. "NOTICE TO PROCEED" means the notice issued by the College to the contractor communicating the date on which the work/services under the contract are to be commenced.
37. If the contractor is a joint venture/consortium/group/partnership of two or more persons, all such persons shall be jointly and severally liable to the College for the fulfilment of the terms of the contract. Such persons shall designate one of them to act as leader with authority to sign. The joint venture/consortium/group/partnership shall not be altered without the approval of the College.
38. The house-keeping service period is initially for one year and further renewable for a period not exceeding total 3 years at the same rates subject to satisfaction of work performances.
39. During the course of contract, if any of contractor's personnel are found to be indulging in any corrupt practices causing any loss of revenue to the College shall be entitled to terminate the contract forthwith duly forfeiting the contractor's Performance Guarantee.
40. In the event of default being made in the payment of any money in respect of wages of any person deployed by the contractor for carrying out of this contract and if a claim therefore is filed in the office of the Labour Authorities and proof thereof is furnished to the satisfaction of the Labour Authorities, the College may, failing payment of the said money by the contractor, make payment of such claim on behalf of the contractor to the said Labour Authorities and any sums so paid shall be recoverable by the College from the contractor.

41. If any money shall, as the result of any instructions from the Labour authorities or claim or application made under any of the Labour laws, or Regulations, be directed to be paid by the College, such money shall be deemed to be payable by the contractor to the College within seven days. The College shall be entitled to recover the amount from the contractor by deduction from money due to the contractor or from the Performance Security.
42. The list of staff going to be deployed shall be made available to the College and if any change is required on part of the College fresh list of staff shall be made available by the contractor after each and every change.
43. The contractor shall indemnify and hold the College harmless from and against all claims, damages, losses and expenses arising out of, or resulting from the works/services under the contract provided by the contractor.
44. The bidder should be registered with the concerned authorities of Labour Department under Contract Labour (R&A) Act 1970 and Labour Enforcement Office, D&NH. (Wherever applicable).
45. The contractor shall not employ any person below the age of 18 yrs. & above the age of 60 yrs and physically fit personnel. Manpower so engaged shall be trained for sanitation and housekeeping services and fire fighting services before joining. In addition, if feasible, College will also arrange training in batches by Civil Defence and Fire Service Departments for deployed manpower.
46. The contractor shall ensure that the Sanitation/Housekeeping staff shall not take part in any staff union and association activities.
47. The College shall not be responsible for providing residential accommodation to any of the personnel of the contractor.
48. The College shall not be under any obligation for providing employment to any of the worker of the contractor after the expiry of the contract. The College does not recognize any employee employer relationship with any of the workers of the contractor.
49. If as a result of post payment audit any overpayment is detected in respect of any work done by the agency or alleged to have done by the agency under the tender, it shall be recovered by the College from the contractor.
50. If any underpayment is discovered, the amount shall be duly paid to the contractor by the College.
51. The contractor shall provide the copies of relevant records during the period of contract or otherwise even after the contract is over when ever required by the College.
52. The contractor will have to deposit the proof of depositing employee's contribution towards PF/ESI etc. of each employee in every three months.
53. The contractor shall disburse the wages to its staff deployed in the College every month through ECS or by Cheque in the presence of representative of the College.

OBLIGATION OF THE CONTRACTOR:-

54. The contractor shall ensure full compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. The contractor shall submit copies of acknowledgements evidencing filing of returns every year and shall keep the Employer fully indemnified against liability of tax, interest, penalty etc. of the contractor in respect thereof, which may arise.

55. The College will deduct Income Tax at source under Section 194-C of Income Tax Act from the contractor at the prevailing rates of such sum as income tax on the income comprised therein.

56. Dispute Resolution:-

- a. Any dispute and or difference arising out of or relating to this contract will be resolved through joint discussion of the authorities' representatives of the concerned parties. However, if the disputes are not resolved by joint discussions, then the matter will be referred for adjudication to a sole Arbitrator appointed by the Principal /Secretary (Education), UT of D&NH.
- b. The award of the sole Arbitrator shall be final and binding on all the parties. The arbitration proceeding's shall be governed by Indian Arbitration and Conciliation Act 1996 as amended from time to time. The cost of Arbitration shall be borne by the respective parties in equal proportions. During the pendency of the arbitration proceeding and currency of contract, neither party shall be entitled to suspend the work/service to which the dispute relates on account of the arbitration and payment to the contractor shall continue to be made in terms of the contract. Arbitration proceedings will be held at UT of D&NH only.

57. JURISDICTION OF COURT:-

The courts at UT of D&NH shall have the exclusive jurisdiction to try all disputes, if any, arising out of this agreement between the parties.

Principal,
Dr. APJ Abdul Kalam Govt. College
Silvassa

THE ABOVE CONDITIONS ARE ACCEPTED AND ARE BINDING TO ME/US.

Signature of the Supplier with
Rubber Stamp with Date

Note: Please return one copy of these terms and conditions duly signed with seal of the firm alongwith tender.

Price Bid

Sr No	Area	Work	Frequency	Area in sq. mtrs.	Rate per square metre	Monthly amount (in Rs.)
1.	Ground Floor	1. Sweeping/dusting & mopping of rooms 2. Dusting of furniture 3. Dusting of fixtures	Daily Daily Weekly	2546.02		
2.	First Floor	1. Sweeping/dusting & mopping of rooms 2. Dusting of furniture 3. Dusting of fixtures	Daily Daily Weekly	2080.38		
3.	Second Floor	1. Sweeping/dusting & mopping of rooms 2. Dusting of furniture 3. Dusting of fixtures	Daily Daily Weekly	2300.81		
4.	Third Floor	1. Sweeping/dusting & mopping of rooms 2. Dusting of furniture	Daily Daily	1544.04		
5.	Internal roads & surrounding areas	1. Sweeping/Cleaning	Daily	660.00		
6.	Toilets	Cleaning & Sanitation	Twice a day and as required	515.6		

Note:-

1. Contractor shall provide uniformed and trained personnel and use its best endeavour to provide sanitation and housekeeping services to the College for providing neat and clean environment. Rates quoted will include all statutory obligations of the contractor under Minimum Wages Act, Contract Labour (R&A) Act, weekly-off replacement charges. Cost of uniform of personnel deployed by the contractor, all kinds of taxes, service charges, etc. of the agency and consumables & disposables required for the cleaning and Housekeeping. The rate quoted will be for per square metre. If the minimum wages is revised by the Government of India, the incremental wages, if applicable, will be provided.
2. The offers/bids which are not in compliance of Minimum Wages Act and any other Labour laws will be treated as invalid.
3. The area and number of articles shown above is indicative and the actual quantity may vary.
4. **Price Bid shall be submit only online on <http://dnhtenders.gov.in>**

Dr. APJ ABDUL KALAM GOVT. COLLEGE, SILVASSA
TENDER FORM FOR PROVIDING HOUSEKEEPING SERVICES

Affix duly
Attested P.P. Size
recent
photograph of the
prospective
bidder.

- 2 Due date for tender
- 3 Names, address of firm/Agency
and Telephone numbers.
- 4 Registration No. of the
Firm/Agency.
- 5 Name, Designation, Address and
Telephone No. of Authorized
person of Firm/ Agency to deal
with.
- 6 Please specify as to whether
Tenderer is sole proprietor/
Partnership firm. Name and
Address and Telephone No. of
Directors/partners should
specified.
- 7 Copy of PAN card issued by
Income Tax Department and copy
of previous three Financial
Year's Income Tax Return.
- 8 Provident Fund Account No.
- 09 ESI Number
- 10 Licence number under Contract
Labour (R&A) Act, if any.
- 11 Details of Bid Security deposited:
- a. Amount : _____
- b. FDR No. or DD No. _____
- c. In favour of: _____
- d. Date of issue: _____
- e. Name of issuing authority: _____
- 12 Details of ISO Certification:
- 13 Any other information:

Declaration by the bidder

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained herein and undertake myself/ourselves abide by them.

(Signature of the bidder)
Name and Address
(with seal)

Dr. APJ ABDUL KALAM GOVT. COLLEGE, SILVASSA**SCOPE OF WORK OF THE CONTRACTOR**

The contractor shall provide the sanitation/housekeeping services in Dr. APJ Abdul Kalam Govt. College, Silvassa. The contractor shall ensure hygienic atmosphere and clean environment in the College.

DUTIES AND RESPONSIBILITY OF HOUSEKEEPING STAFF:

1. Cleaning of floor areas, vertical finishes (walls) Roof and False ceilings, Glass areas, doors and attached fixture, windows with attached fixtures and frames, Rolling shutters, railings, mirrors aluminium/steel grills, pillars, curtains, slabs, cabinets, almirah with attached fixtures, etc. All the covered area including all rooms, corridors, stair-case, associated bathrooms and toilets of Office on all floors and open area including roads, lawns, paved areas and terrace including overhead water tanks.
2. Washing and cleaning and maintenance of Indoor and Outdoor decorative plants, flower pots, cleaning and maintenance of lawns.
3. Hardware materials will be provided by the College.
4. Sanitation of bathrooms and toilets including maintain of necessary items like liquid soap, naphthaline balls, room freshners, etc. to maintain hygienic atmosphere.
5. Cleaning and maintenance of all the drains within the compound of the College including toilate, drainage, blockage.
6. Cleaning of dustbins and removal/disposal of collected garbage to an approved location, clearance of segregated bio-medical waste as per the prescribed norms of bio-medical waste disposal at designated places.
7. Cleaning of all equipments available in the rooms including telephone sets and accessories, computers and accessories, furniture, signage boards, notice boards, switch boards, Air-conditioners, etc. with dusting or wet mopping or vacuum cleaning.
8. Cleaning of all lighting, indoor as well as outdoor, and electrical fixtures.
9. Cleaning of drinking water coolers, water filters, Desert coolers, etc.
10. Cleaning of lifts (all components).
11. Cleaning of fire-fighting equipments, CCTV and public address systems, etc.
12. Cleaning of all miscellaneous equipments as available or being provided from time to time.
13. The cleaning of carpets, etc. with modern gadgets shall be done once a week.
14. Sweeping/Cleaning and wet mopping of the main hall of canteen/kitchen/pantry shall be done twice a day.
15. Any other provisions as advised by the Employer may be incorporated in the agreement. The same shall also be binding on the contractor.
16. Removal of any dead animals/ birds from the campus.

(The College may also include the items, if any other than prescribed above, in the Duty chart as per their requirement).

Dr. APJ ABDUL KALAM GOVT. COLLEGE, SILVASSA

Details of Area to be cleaned

Sr. No	Area	Work	Frequency	Area in sq. mtrs.
1.	Ground Floor	1. Sweeping/dusting & mopping of rooms 2. Dusting of furniture 3. Dusting of fixtures	Daily Daily Weekly	2546.02
2.	First Floor	1. Sweeping/dusting & mopping of rooms 2. Dusting of furniture 3. Dusting of fixtures	Daily Daily Weekly	2080.38
3.	Second Floor	1. Sweeping/dusting & mopping of rooms 2. Dusting of furniture 3. Dusting of fixtures	Daily Daily Weekly	2300.81
4.	Third Floor	1. Sweeping/dusting & mopping of rooms 2. Dusting of furniture	Daily Daily	1544.04
5.	Internal roads & surrounding areas	Sweeping/Cleaning	Daily	660.00
6.	Toilets	Cleaning & Sanitation	Twice a day and as required	515.6

Dr. APJ ABDUL KALAM GOVT. COLLEGE, SILVASSA
CHECK-LIST FOR PRE-QUALIFICATION BID FOR SANITATION/HOUSEKEEPING
SERVICES

Sl. No.	Documents asked for	Page number at which document is placed
1	Bid Security (EMD) of Rs.60,000/- (Rupees Sixty Thousand only) in the form of FDR/DD issued by any scheduled Nationalized bank in favour of Dr.APJ ABDUL Kalam Govt. College payable at Silvassa valid for 45 days beyond the Tender validity period.	
2	One self-attested recent passport size photograph of the Authorized person of the firm/agency, with name, designation, address and office telephone numbers. If the bidder is a partnership firm, name designation, address and office telephone numbers of Directors/Partners also.	
3	Undertaking on a Stamp paper of Rs.100/- (Rupees one hundred only) as per format prescribed in Annexure-VII).	
4	Self-attested copy of the PAN card issued by the Income Tax Department with copy of Income-Tax Return of the last financial year.	
5	Self attested copy of GST Registration	
6	Self attested copy of valid Registration number of the firm/agency.	
7	Self attested copy of valid Provident Fund Registration number.	
8	Self attested copy of valid ESI Registration No.	
9	Self attested copy of valid Licence No. under Contract Labour (R&A) Act, 1970.	
10	Proof of experiences of last five financial years as specified in clause 2.2 of the NIT along with satisfactory performance certificates from the concerned employers.	
11	Annual returns of previous three years supported by audited balance sheet (clause 2.1 of NIT)	
12	Any other documents, if required.	

Signature of the Bidder
(Name and Address of the Bidder)
Telephone No.

Dr. APJ ABDUL KALAM GOVT. COLLEGE, SILVASSA

Checklist for Technical Evaluation

Sl. No.	Information to be provided	To be filled by the Bidder	For office use
1	Annual Turnover (in Lakhs)		
2	Manpower on roll		
3	Experience of running Sanitation/Housekeeping services (in years)		
4	Volume of work done during last five financial years as specified in clause 2.2 of the NIT.		
5	Single work of more than Rs. Rs.15,53,000/- (Rupees Fifteen Lakhs Fifty Three Thousand) during last five years.		
6	No. of Trained Supervisory staff in the field of Hygiene/Sanitation/Housekeeping.		
7	ISO Certification of the firm		

Note: Photocopies of all necessary documents duly self attested must be attached for verification of the information provided.

(ON A STAMP PAPER OF Rs.100/-)UNDERTAKING

To
The I/c. Principal,
Dr. APJ Abdul Kalam Govt. College,
Silvassa.

Name of the firm/Agency_____

Name of the tender_____ Due date: _____

Sir,

1. I/We hereby agree to abide by all terms and conditions laid down in tender document.
2. This is to certify that I/We before signing this bid have read and fully understood all the terms and conditions and instructions contained therein and undertake myself/ourselves abide by the said terms and conditions.
3. I/We abide by the provisions of Minimum Wages Act, Contract Labour Act and other statutory provisions like Provident Fund Act, ESI Bonus, Gratuity, Leave, Relieving Charges, Uniform and Allowance thereof and any other charges applicable from time to time. I/We will pay the wages to the personnel deployed as per Minimum Wages Act as amended by the Government from time to time and shall be fully responsible for any violation.
4. I/We shall provide trained sanitation/housekeeping workers.
5. I/We do hereby undertake that neat and clean environment of the College shall be ensured by our Agency, as well as any other point considered by our Agency. Our Sanitation/Housekeeping Service shall be covered under "Fidelity Bond" through Insurance Agency for minimum sum of Rs._____Lakhs (Rupees in words). The Insurance charges for Fidelity Bond shall be paid by me/us. The loss on account of theft, if any, shall be recoverable from me/us through fidelity bond.

(Signature of the Bidder)

Name and Address of the Bidder.

Telephone No.

Dr. APJ ABDUL KALAM GOVT. COLLEGE, SILVASSA**FORM OF AGREEMENT**

THIS AGREEMENT is made on the _____ Between the “Dadra and Nagar Haveli Ucchha Shikshya Samiti” through the Dr. APJ Abdul Kalam Govt. College, Silvassa hereinafter called “the College”, which expression shall, unless excluded by or repugnant to the context, be deemed to include its successor in office and assigns of the one part AND _____ through _____ the authorized representative (hereinafter called “the contractor”) (which expression shall, unless excluded by or repugnant to the context, be deemed to include its/their heirs, successors, executors, administrators, representatives and assigns) of the other part. Under which the contractor shall provide uniformed and trained personnel and will use its best endeavours to provide Sanitation/Housekeeping Services to the Dr. APJ Abdul Kalam Govt. College, Silvassa for providing a neat and clean environment to the College.

NOW THIS AGREEMENT WITNESSETH as follows:-

1. In this Agreement words and expression shall have the same meanings as are respectively assigned to them in the Terms and Conditions of contract hereinafter referred to.
2. The following documents shall be deemed to form and be read and constructed as part of this Agreement, viz:
 - a. Letter of acceptance of award of contract;
 - b. Terms and Conditions;
 - c. Notice inviting Tender;
 - d. Bill of Quantities;
 - e. Scope of work;
 - f. Addendums, if any;
 - g. Any other documents forming part of the contract.
4. In consideration of the payments to be made by the College to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the employer to execute and the Sanitation/Housekeeping services w.e.f _____ as per the provisions of this Agreement and the tender documents.
5. The College hereby covenants to pay the contractor in consideration of the execution and completion of the works/services as per the provisions of this Agreement and the tender documents, the contract price of Rs. _____.
6. Being the sum stated in the letter of acceptance subject to such additions thereto or deductions therefrom as may be made under the provisions of the contract at the times in manner prescribed by the contract.

IN WITNESS WHEREOF the parties hereto have signed the Agreement the day and the year first above written.

For and on behalf of the Contractor
Signature of the authorized official
Name of the official

For and on behalf of the “Dadra and Nagar
Haveli Ucchha Shikshya Samiti” Signature
of the authorized Officer

Stamp/Seal of the Contractor

By the said

_____Name

on behalf of the Contractor

In the presence of:

Witness _____

Name _____

Address _____

Telephone No: _____

Name of the Officer

Stamp/Seal of the Employer

By the said

_____Name

in on behalf of the Employer

In the presence of:

Witness _____

Name _____

Address _____

Telephone No: _____